Draft Evaluation Plan: Wellbeing Campaign September 2012

Background

It is anticipated that people's recovery from the September 2010 and February 2011 earthquakes will be a long process, with residents facing ongoing concerns which put pressure on their mental health. There is likely to be a long-term impact of the earthquakes on individual and community wellbeing in greater Christchurch. In order to prevent acute problems from developing, it can be effective to address the psychosocial impact of recovery at an early stage (ref).

Currently, an over-arching psycho-social campaign for the people of Christchurch is lacking (although there were psycho-social messaging campaigns immediately following the September 2010 and February 2011 earthquakes) (Healthy Christchurch 2012).

The Greater Christchurch Wellbeing Communication Campaign aims to use social marketing to increase the positive mental health and wellbeing of greater Christchurch residents. It has received some funding from the Ministry of Social Development and the Ministry of Health, and could potentially run for ten years. It is led by the Mental Health Foundation and Community and Public Health (Healthy Christchurch 2012).

The campaign is informed by market research, which identifies audience segments and their characteristics – and what influences or discourages them from undertaking behaviours that increase mental health and wellbeing. The four stages of the project include: the research phase (Aug-Sept 2012); strategy development (Oct-Nov 2012); project launch (Dec 2011-Feb 2012); implementation (Feb 2012 onwards) (Healthy Christchurch 2012).

Evaluation Objectives

- 1. To assess the reach of the wellbeing message
- 2. To assess stakeholder engagement with the message

Evaluation Questions

- 1. What has been the reach of the wellbeing message?
- 2. To what extent are stakeholders engaged with the message?

Key Stakeholders¹

CCC Strengthening Communities Team CERA Community Resilience

¹ List of other stakeholders attached as appendix

Psycho-Social Sub Committee

Ngai Tahu

He Oranga Pounamu

CWPG

GPs (PHOs)

Evon Currie – Senior Managers Group

Advisory Group

Red Cross

SKIP

Plunket

Ministry of Social Development

Pacific Trust Canterbury

Ministry of Pacific Island Affairs

Community Board Chairs

Canterbury Youth Collective

MHAPS

Target Population

The target population for the Greater Christchurch Wellbeing Communication Campaign is the people of Canterbury.

Evaluation Design

The evaluation will use a mixed methods approach, with qualitative interviews supplemented by quantitative data collected from questions on existing surveys, such as the CERA wellbeing survey and the Opinions survey, and brief surveys with stakeholders.

Indicators	Targets	Data source	Time-frame	Analysis
1.The wellbeing		Opinions survey /	March 2013	Percent of
message is common		CERA survey		population
currency		(otherwise	(baseline – Feb,	surveyed that
		convenience sample)	FU – April)	recognises the
				wellbeing
				message
				Impact of
				wellbeing
				message
				(Including, for
				example,

				population
				recall of
				message, self
				reported
				change of
				behaviour
				resulting from
				message, self
				reported
				change of
				perception
				resulting from
				message)
2.Stakeholders are		-Qualitative in-person	February-April	Level of
engaged in Wellbeing		interviews with all key	2013	engagement
Campaign and		stakeholders (phone		
		interviews with other		
		stakeholders)		
3.Stakeholders are	-Stakeholders incorporate	-Survey of	February-April	Are
promoting the	campaign messages into	stakeholders	2013	stakeholders
Wellbeing message	their own promotion			promoting
				wellbeing
				message?
				Are any other
				wellbeing
				messages being
				promoted?
				What is working
				for wellbeing
				campaign?
				What isn't
				working?
				WOTKING:

References

Opinions Market Research Ltd. 2012. Proposal: Greater Christchurch Wellbeing Communication Campaign Research. Christchurch: Opinions Market Research Ltd

Healthy Christchurch. 2012. Healthy Christchurch positive mental health and wellbeing campaign: Communications and stakeholder engagement plan. Christchurch: Healthy Christchurch

Appendix One: Other stakeholders

Earthquake Support (Niki Goss)
CanCERN
MHERC
Canterbury Men's Centre
Combined Funders Group
Relationship Aotearoa

Health Promotion Agency
Residents Associations
One Voice
CALD Networks
Specialist Mental Health Services
Gapfiller/Greening the Rubble
Small business – Pegasus Arms/Alice in Videoland
Warmer Canterbury Group
Council of Social Services
Healthy Christchurch Signatories
Fletchers Hub (Lucy Hone)
Government Leaders Group
ACC
Chamber of Commerce (Lana)

Internal CPH/DHB
University Researchers